
SGU LIMITED LIFETIME WARRANTY effective 2014

Subject to the following terms and conditions, and for the period of time specified*, Saffire Grills warrants to the original purchaser a free comparable replacement (excluding possible shipping charges,) of any part listed below that fails to operate properly under normal residential use and maintenance due to manufacturing defects. This does not cover damage due to forces of nature, natural disasters, theft, operator error, abusive over-firing or accidental damage. Saffire Grills is not liable for any default or delay in its performance under this warranty that is caused by any circumstances beyond its control. This warranty will be invalidated if any liquids, including starter lighter fluid, are poured on or in the ceramic cooker. The use of lighter fluid inside the Saffire Grill is detrimental to the ceramics and if used, it will void the warranty. The reimbursement procedure as outlined below must be followed. This warranty does not cover shipping, labor, or installation charges for the grill or parts.

Reimbursement Procedure:

1. File Warranty Claim Form on Saffire Grills website:
<https://saffiregrills.com/warranty-claim-form/>
2. Include serial number on Warranty Claim Form, located on Owner's Manual or grill hinge.
3. Attach Purchase Receipt in an electronic format on Warranty Claim Form.
4. Attach photographic evidence on Warranty Claim Form with explicit detail of the grill and failed part.

The parts listed below are warranted for the period of time specified*:

MODELS SGUS15, SGUS19, SGUS23:

- *Lifetime: Ceramics— Dome, base, firebox, and fire ring.
Stainless Steel Parts— Chimney top control, hinge, bands, side shelf hardware, handle, cart (excluding casters), ash door, and Smokin' Chip Feeder Port.
- *7 years: Cooking grid.
- *1 year: Cast iron fire-grate, thermometer, gasket, metal and ceramic accessories.

MODELS SGUB15, SGUB19, SGUB23:

- *Lifetime: Ceramics— Dome, base, firebox, and fire ring.
- *7 years: All metal parts unless specified below.
- *1 year: Cast iron fire-grate, thermometer, gasket, metal and ceramic accessories.

**Original purchaser is entitled to any replacement part at one half (50%) off the current suggested retail price for any part that fails to operate properly. This includes parts damaged by operator error, accidental damage, forces or nature and natural disasters. Original purchaser must still be in possession of the grill and follow the reimbursement procedure as listed above to receive the benefits of this warranty.